



OAHI Managed Service: Award Updates Made Simple

Let us handle the system updates. We become an extension of your business and keep your workforce management system aligned.

Why it matters



Avoid payroll errors and compliance breaches



Stay audit-ready with award-accurate configurations



Free your team from technical burden



Keep your WFM environment running smoothly

Your Easy 3 Step Process



You Identify the Change

When your Award or EBA terms change, you let us know.



We Update Your System

OAHI applies the changes directly to your configuration. Accurate pay rules, rostering logic, and compliance settings.



You Have Peace of Mind

Your payroll rules stay correct, ensuring compliance and reducing risk.

What's Included

- **Award & Business Rule Updates**
Penalties, allowances, and regulatory changes maintained.
- **Audit-Ready Documentation**
Changes logged and tracked for compliance.
- **System Configuration**
Accurate pay rules and rostering logic applied.
- **Integration Management**
Facilitation of integration changes with agreed timelines.
- **General Support**
Dedicated ticketing for quick updates and troubleshooting.
- **Operational Reviews**
Regular sessions to ensure efficiency and adoption.
- **Commercial Benefit – Built-In Value:**
Included in your Per-Employee-per-Month pricing, delivering all-in-one peace of mind.